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Damen Shipyards deploys IFS' Service Planning solution

Damen Shipyards is the first IFS Benelux customer to deploy 360 ARP Service Planning. ARP stands for Advanced Resource Planning for service departments and service companies. In 2010, IFS extended its ERP solution IFS Applications with this module after acquiring the British software company 360 Scheduling. IFS implemented the module at Damen's service department in Gorinchem, the Netherlands.

The service department uses the service planning solution for an optimum planning of all service activities. The intuitive solution offers a powerful planning engine for quickly generating schedules. A dispatcher or planner can adjust any planning just by drag and drop. In case of disruptions, the solution offers a quick alternative. This enables Damen to enhance resource utilization. Additionally, planning itself takes less time. At the end, this also improves customer satisfaction.

Heino Westdijk, director Services at Damen Shipyards in Gorinchem: "360 ARP service planning meets our demand for gaining a better insight in planning our resources. This application is very user-friendly and flexible. Implementation took only a few days which enables us to get a return in the short term."

"Damen Shipyards' choice for implementing 360 ARP Service Planning as part of a large-scale IFS implementation underlines the need for effective planning at service departments", said Henk Tiesma, Senior Account Executive at IFS Benelux. "With Advanced Resource Planning, organizations profit from an integrated solution for optimal employee planning. The system enables organizations to create the most efficient scenarios. It offers users full control on service levels and return on investment".

The solution can also be deployed stand alone.

About IFS

IFS is a public company (OMX STO: IFS) founded in 1983 that develops, supplies, and implements IFS Applications™, a component-based extended ERP suite built on SOA technology. IFS focuses on industries where any of four core processes are strategic: Service & asset management, manufacturing, supply chain and projects. The company has 2,000 customers and is present in approximately 60 countries with 2,700 employees in total. Net revenue in 2010 was SKr 2.6 billion.

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